

MEDICINE RECALL - CLASS II TYPE B

04 May 2015

Product Name, dosage form and strength: **Corenza Cold & Flu Syrup 100ml**
Registration No: **37/5.8/0552**
Pack size: **100ml**
Batch number: **WO24468**
Expiry date: **Dec 2016**
Nature of defect: **Un-dissolvable ingredient**

Dear Customer/Healthcare Professional

Adcock Ingram Ltd in consultation with the Medicines Control Council is recalling **Corenza Cold & Flu Syrup 100ml, Batch no.: WO24468.**

Following a customer complaint investigation of un-dissolved crystal-like sediment, we have identified the un-dissolvable ingredient as Paracetamol, an active ingredient in the product. As a result of Paracetamol not dissolving, the medicine may not provide the required effect.

Further use or distribution of the above product must cease immediately.

As a matter of urgency please return all stock of this batch for credit to Adcock Ingram Limited.

We request you to retain this letter in a prominent position for one month in case stock is in transit.


We apologise for this defect and any inconvenience caused.

Should you have any question regarding this matter please address this to the Medical Director/ALL Responsible Pharmacist, Adcock Ingram Limited, 1 New Rd, Midrand, 1685 or telephone **011 635 1020** or **0836361888** (after hours).

Yours faithfully



Shantha Pather
Responsible Pharmacist



Simon Mangcwatywa
Medical Director